



Virtual Training Services

“It was a distinct pleasure and honor working with such a professional, innovative and effective group! Thanks to...the MSI Team for preparing this course so thoroughly!”
– USAID client

MSI, A Tetra Tech Company, draws on the latest best practices, innovations and tools in the learning and development field to provide cutting-edge virtual learning solutions for our clients. Together with our Tetra Tech community of learning and development professionals supporting activities in 50 countries, we bring vast experience working with numerous clients.

Our technology-based training can range from high- to low-tech, depending on a client’s operating environment and needs. We strive to choose the most effective and efficient methods to achieve desired learning objectives. Our instructional designers and course builders work with Adobe Connect, Google Hangouts Meet, MS Teams, Articulate Storyline, and many other industry-leading applications, and can integrate courses and modules with a client’s Learning Management System. We also use proven techniques to measure and evaluate the training so that clients capture learning progress and return on investment.

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Training Needs Assessment

Our online training approach and curriculum creation process are always rooted in the needs of the organization and in defining learner performance at the end-state. We use a variety of interviewing, surveying and other tools to assess learning needs at the level of the organization or for specific programs or competencies.



Virtual “Live” Training

MSI designs and produces customized, live online courses. We create rich, interactive trainings where participants take an active role in the session. Features may include icebreakers, participant learning activities in “virtual” breakout rooms, Q&A and other chat discussions and real-time polling. We also produce and moderate webinars for large groups of participants joining from multiple global locations for an information-exchange session or other online meeting.

Self-Paced eLearning

We design and build standalone, self-paced eLearning modules that learners may access on their own time. Features can include video, whiteboard animations, simulations with learner inputs, immersion in scenario-based cases and periodic knowledge checks. In some cases, clients need only a basic module that conveys important information with written content and visuals. MSI can customize the level of complexity and interactivity to suit a client’s needs.

Bite-Sized Learning

We produce short one- to five-minute explainer videos and other animations for learners. We can create highly portable podcasts with engaging narrative that emphasize key learning points. We also can curate or create short, relevant “just-in-time” job aids, articles and how-to pieces on relevant topics as a collection of resources or to supplement and reinforce learning from training modules.

Social Learning

We facilitate the use of communities of practice, discussion boards, virtual team coaching and peer-to-peer coaching groups, and other methods to maximize collaboration and informal learning in client organizations.

Our Clients

MSI and Tetra Tech have offered remote and on-line training to clients including:

- U.S. Agency for International Development
- U.S. Department of Defense
- U.S. Environmental Protection Agency
- U.S. Federal Emergency Management Agency
- U.S. Department of Energy
- U.S. Department of Commerce
- U.S. Department of Transportation
- U.S. National Marine Fisheries Service
- U.S. National Oceanic and Atmospheric Administration
- Millennium Challenge Corporation
- World Bank
- UN agencies
- Asian Development Bank
- Public Health Institute
- Numerous state, county, and municipal governments

The...module has greatly exceeded expectations – both in terms of its visual and functional design as well as the depth/quality of the exercises and supplemental materials. I appreciated the structured but fast-paced process through which [MSI staff] were able to... produce such an interactive, self-paced learning experience in a relatively short timeframe.
– Deputy Director, international nonprofit institute

To discuss your needs or for an initial consultation, please contact John Haecker at jhaecker@msi-inc.com